



## GENERAL TERMS & CONDITIONS

Valid from: 07.09.2021

Updated: 08.07.2024

The rates offered in our price offers include:

- Transport from door to door
- Carrier's liability insurance (8.33 SDR per gross weight kilogram of the goods). As the carrier's liability insurance is with limited liability, we recommend that additional cargo insurance be concluded in the case of valuable goods.
- Up to 1 hour of loading and unloading time in the case Less-than-Full Loads and up to 2 hours of loading and unloading time in the case of Full Loads. If the loading times specified in the previous clause are exceeded Via 3L Freight has the right to invoice EUR 32 for every additional hour of loading. If the client cancels a transport order, Via 3L Freight OÜ reserves the right to invoice the client in the total amount of the carriage charge and demurrage charge and reimbursement of the expenses subject to compensation.

Our price offers are based on the information provided by the client. Via 3L Freight OÜ reserves the right to adjust the price level in case of changes in parameters of loading places.

Our rates do not include:

- VAT (22%) in the cases set out in the Value Added Tax Act.
- Cost for additional loadings and unloadings
- Formalization of customs declarations and other additional documents
- Return of pallets to the client and carrying the goods to the office/warehouse after delivery

Our offers are applicable in the case of conventional goods. Carriage of special goods (ADR, oversize freight, refrigerated freight) according to our separate price offer.

Fuel surcharge:

Via 3L Freight OÜ reserves the right to implement a fuel surcharge to the offered rates. The implementation of a fuel surcharge is agreed on in our price offers or notice is given to the client in writing 30 days before implementation.

The transportation rates in our invoices are based on the largest weight/volume indicator of the consignment:

- 1 m<sup>3</sup> = 333 kg;
- 1 LDM (loading meter) = 1850 kg;
- 1 EUR pallet (1.2\*0.8 m) = 740 kg;
- 1 FIN pallet (1.2\*1.0 m) = 925 kg

The payment term of our invoices is agreed in the price offer. If not agreed otherwise, a payment term of 30 days as from the date of issue of the invoice is agreed. If the client delays with the payment of invoices, Via 3L Freight OÜ reserves the right to require default interest of 0.2% of the amount specified in the invoice per day of delay as from the due date of payment of the invoice, suspend the client's credit payment rights and perform carriages only under the terms of prepayment and / or suspend the freights ordered by the client.

Our price offers are valid until the next price offer, but not longer than the mentioned validity date in the offer. Via 3L Freight OÜ reserves the right to change rates if these arise from changes in prices regulating fuel prices, foreign exchange rates, ferry tickets, port rates, state and local taxes and other prices governing transport and / or changes in legislation in the country of departure, transit or destination.

All operations are performed in accordance with General Conditions of the Estonian Freight Forwarders Association, INCOTERMS 2020, the Convention on the Contract for the International Carriage of Goods by Road (CMR) and the Law of Obligations Act of the Republic of Estonia

Rights and obligations of Via 3L Freight and its clients to a contract of carriage shall arise from General Conditions 2000 of the Estonian Freight Forwarders Association, the Convention on the Contract for the International Carriage of Goods by Road (CMR) and the Law of Obligations Act of the Republic of Estonia.

Any disputes arising during the performance of this offer contract shall generally be settled by mutual agreement between the parties.